



ANCHORCERT[®]
GROUP

IMPORTANT CHRISTMAS TRADING INFORMATION 2021

Ensure you get the turnaround and service you need this busy festive period.

Check out our divisional receipt and collection/delivery times below. Remember, we will be open and trading right up until **4pm Thursday 23rd December 2021**. We'll re-open our doors from **8.30am on Tuesday 4th January 2022**.

Can't see the information you need? Contact the team on **0121 236 6951** or email customerservice@theassayoffice.co.uk.

GOODS RECEIVED VIA CUSTOMER SERVICE COUNTER

All service levels are dependent on volume, capacity and complexity.

STANDARD SERVICE		
	RECEIVED ON	COLLECT FROM 3:30pm
HALLMARKING	Thu 16th Dec	Thu 23rd Dec
LASER MARKING	Thu 16th Dec	Thu 23rd Dec
ANCHORCERT ANALYTICAL LAB	Mon 13th Dec	Thu 23rd Dec
ANCHORCERT GEM LAB	Mon 13th Dec	Thu 23rd Dec
SAFEGUARD VALUATIONS	Fri 10th Dec	Thu 23rd Dec
NEXT DAY		
	RECEIVED BY 9.30am	COLLECT from 9:30am
HALLMARKING	Wed 22nd Dec	Thu 23rd Dec
LASER MARKING	Wed 22nd Dec	Thu 23rd Dec
ANCHORCERT GEM LAB	Wed 22nd Dec	Thu 23rd Dec
SAFEGUARD VALUATIONS	Wed 22nd Dec	Thu 23rd Dec
SAME DAY		
	RECEIVED BY 9.30am	COLLECT FROM 3.30pm
HALLMARKING	Thu 23rd Dec	Thu 23rd Dec
LASER MARKING	Thu 23rd Dec	Thu 23rd Dec
ANCHORCERT GEM LAB	Thu 23rd Dec	Thu 23rd Dec
SAFEGUARD VALUATIONS	Thu 23rd Dec	Thu 23rd Dec

GOODS RECEIVED VIA ROYAL MAIL OR SECURE COURIER

All service levels are dependent on volume, capacity and complexity.

STANDARD SERVICE		
	RECEIVED BY	DESPATCHED ON
HALLMARKING	Thu 16th Dec	Thu 23rd Dec
LASER MARKING	Thu 16th Dec	Thu 23rd Dec
ANCHORCERT ANALYTICAL LAB	Mon 13th Dec	Thu 23rd Dec
ANCHORCERT GEM LAB	Mon 13th Dec	Thu 23rd Dec
SAFEGUARD VALUATIONS	Fri 10th Dec	Thu 23rd Dec
NEXT DAY		
	RECEIVED BY 9:30am	DESPATCHED ON
HALLMARKING	Wed 22nd Dec	Thu 23rd Dec
LASER MARKING	Wed 22nd Dec	Thu 23rd Dec
ANCHORCERT GEM LAB	Wed 22nd Dec	Thu 23rd Dec
SAFEGUARD VALUATIONS	Wed 22nd Dec	Thu 23rd Dec
SAME DAY		
	RECEIVED BY 9:30am	DESPATCHED ON
HALLMARKING	Thu 23rd Dec	Thu 23rd Dec
LASER MARKING	Thu 23rd Dec	Thu 23rd Dec
ANCHORCERT GEM LAB	Thu 23rd Dec	Thu 23rd Dec
SAFEGUARD VALUATIONS	Thu 23rd Dec	Thu 23rd Dec

EXCEPTIONS

All service levels are dependent on volume, capacity and complexity.

STANDARD SERVICE		
ANCHORCERT ANALYTICAL LABORATORY	SAMPLES RECEIVED BY 12noon	REPORTED ON
Full Nickel Release Reference Test To EN1811	Wed 8th Dec	Thu 23rd Dec
AnchorCert Pro	Wed 1st Dec	Thu 23rd Dec
Crystal Glass Determination Test	Wed 8th Dec	Thu 23rd Dec
FULL ICP Scan	Tue 7th Dec	Thu 23rd Dec

STANDARD SERVICE	
ANCHORCERT GEM LAB	
Coloured Diamonds	Due to the variety of stones and service requirements, please call the AnchorCert Gem Lab team to discuss your specific requirements on 0121 236 6951.
Gemstones	
Pearls	

Our 1-hour Hallmarking Express Service will still be available up to 12 noon on Thursday 23rd December 2021 (subject to article type and volumes received). All divisions will be open and trading up until 4pm Thursday 23rd December 2021, when all will close for the Christmas festive period.

All divisions will return to trade from 8.30am on Tuesday 4th January 2022.



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AnchorCert Group 1 Moreton Street, Birmingham B13AX
T: +44 (0)121 236 6951
E: customerservice@theassayoffice.co.uk
W: anchorcertgroup.com

THE ANCHORCERT GROUP COMPRISES

- BIRMINGHAM ASSAY OFFICE
- ANCHORCERT ANALYTICAL
- ANCHORCERT GEM LAB
- SAFEGUARD VALUATIONS
- ANCHORCERT ACADEMY
- ANCHORCERT INDIA

